

Alexander Handy

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EXPERIENCE

Associate UX Designer | IDEaS Revenue Solutions

January 2021 - June 2021, Austin, TX (Remote)

- Organized and facilitated user research sessions using focus groups to gather valuable insights for design decisions, leveraging methods in Contextual Inquiry and Heuristic Analysis.
- Collaborated with cross-functional teams to align user journey mapping with business objectives and design system standards.
- Applied usability testing and heuristic analysis to refine interface layouts and enhance user interactions.

Senior Designer (UI/UX) | Infosys

July 2019 - December 2019, Providence, RI

- Organized design reviews with development and product teams to integrate stakeholder input into user interface solutions while maintaining consistency across designs.
- Synthesized user feedback from usability testing and group interviews to refine prototypes and wireframes, utilizing research findings to address user pain points.
- Devised comprehensive A/B testing strategies, utilizing UX research techniques to validate hypotheses and guide iterative product improvements.

UX/UI Design Intern | IDEaS Revenue Solutions

June 2018 - September 2018, Bloomington, MN

- Synthesized findings from user interviews to create design materials that address identified needs, applying UX techniques to enhance decision-making processes.
- Supported front-end site enhancements by contributing clean, maintainable code, incorporating user interface elements based on project style guides.
- Utilized iterative design techniques to refine interface layouts, applying usability heuristics to enhance clarity and navigation throughout the product.

Information Services Receptionist | DePaul University

September 2017 - September 2018, Chicago, IL

- Managed front desk operations by greeting students, faculty, and visitors, providing accurate information and directing inquiries.
- Answered and routed incoming calls and emails with professionalism, ensuring timely communication and resolution of requests.
- Utilized Microsoft Office and internal scheduling systems to track appointments and departmental needs.

EDUCATION

B.S. Information Systems | DePaul University

3.47, Chicago, IL, 2019

SKILLS

UX Design, UX Research, Usability Testing, Prototyping, Information Architecture, Contextual Inquiry, Figma, ProtoPie, Adobe Creative Suite